

TWINSEAL® by MW VINYL
WINDOWS & DOORS
CONSUMER LIMITED WARRANTY



Field Service Department
MW Manufacturers Inc.
P.O. Box 559
Rocky Mount, VA 24151



TWINSEAL® by MW VINYL WINDOWS & PATIO DOORS EXCLUSIVE LIMITED LIFETIME AND OTHER WARRANTIES

I. DESCRIPTION OF LIMITED WARRANTY

MW Manufacturers Inc. does hereby provide the following limited warranty with respect to the Vinyl Window, subject to the terms, conditions and limitations set forth herein.

A. VINYL COMPONENTS LIMITED LIFETIME WARRANTY

All Vinyl Components of the Vinyl Window are warranted during the lifetime of the Original Homeowner (defined in Section II below) to be free of any defects in material and workmanship and to be free from peeling, flaking, rusting, blistering and corrosion, under normal use and proper care. MW Manufacturers Inc. obligation under this limited warranty shall be limited to providing to the Original Homeowner replacement Vinyl Components (or any component part thereof) for those Vinyl Components (or any component part thereof), which are determined to be defective by MW Manufacturers Inc. MW Manufacturers Inc. shall supply to the Original Homeowner, free of charge, the replacement Vinyl Components. MW Manufacturers Inc. is not responsible for installing the replacement Vinyl Components nor for any costs incurred by the Original Homeowner in removing the defective Vinyl Components. The replacement Vinyl Components may vary slightly in color or gloss in comparison to the original Vinyl Components. MW Manufacturers Inc. shall not be responsible or liable as a result of such variance.

B. 2-YEAR HARDWARE LIMITED WARRANTY

MW Manufacturers Inc. also warrants that the metal and vinyl hardware components in MW Manufacturers Inc. products will be free from manufacturing defects for a period of two (2) years from the date of manufacture. This warranty is for the benefit of the Original Homeowner who purchased the product and resides in the home and may not be transferred. Defective MW Manufacturers Inc. hardware, including locks, balances and handle sets that fails during the warranty period will be furnished by MW Manufacturers Inc. without charge. Freight and installation will be at homeowner's expense.

C. 20-YEAR INSULATED GLASS LIMITED WARRANTY

MW Manufacturers Inc. also warrants the MW Manufacturers Inc.'s Insulating Glass will be free from moisture infiltration between the two pieces of glass for 20 years from date of manufacture. This warranty is for the benefit of the Original Homeowner who purchased the product and resides in the home, and may not be transferred. If condensation appears between the two pieces of glass within years 1-10, MW Manufacturers Inc. will furnish replacement glass without charge. Freight and installation will be at homeowner's expense. If condensation appears within years 11-20, MW Manufacturers Inc. will furnish replacement glass at 50% of the current list price. Freight and installation will be at homeowner's expense. Condensation on the interior surfaces of the Insulated Glass (surfaces exposed to the interior of the dwelling only, not between the panes), which may occur as a natural result of humidity within the house or building area and interior/exterior temperature differential, does not indicate a defect in the Insulated Glass and is not covered by this limited warranty. Any films applied to the Insulated Glass, will void any and all warranties.

D. 1-YEAR GLASS DEFECT LIMITED WARRANTY

MW Manufacturers Inc. warrants against glass scratches, spots and stress cracks, for a period of one (1) year from date of Manufacture, to include any abuse, mishandling, vandalism, wrongful cleaning, improper care and or acts of God causing damage to the glass. For the purposes hereof, the Insulated Glass shall not be considered defective unless the reported defects contained in the Insulated Glass exceed those imperfections allowable in accordance with Specification ASTM 1036 and 1048 for heat treated or tempered glass, as may be amended from time to time. Freight and installation will be at homeowner's expense.

II. LIMITATION ON WARRANTIES AND ADDITIONAL TERMS AND CONDITIONS

The limited warranty covers only the Original Homeowner of the Vinyl Window provided that: (i) such Homeowner is an individual and (ii) the Original Homeowner uses the Vinyl Window in residential property owned by said Original Homeowner (herein referred to as the "Original Homeowner"). Accordingly, this limited warranty does not provide remedies for Vinyl Windows installed upon any property other than a residential dwelling owned by the Original Homeowner, except as provided in Section III Limited Commercial Warranty. Accordingly, Vinyl Windows installed upon commercial property, schools, apartment buildings, or cooperative housing arrangements are specifically excluded from remedies provided by this warranty, except as provided in Section III Limited Commercial Warranty. All sales, however, are subject to time exclusions set out below. MW Manufacturers Inc.'s obligation under this limited warranty is conditioned upon the normal use and proper care of the Vinyl Window by the Original Homeowner and the proper installation thereof. The Original Homeowner's sole remedy for a covered defect is as specifically set forth herein, and MW Manufacturers Inc. shall not be liable for any incidental or consequential damages arising out of said defect or the use or inability to use the product. Under no circumstances will MW Manufacturers Inc. be liable for damages including, but not limited to, damage or loss of other property or equipment, or for the cost of removing, installing or reinstalling any replacement part or parts furnished here under. In the event the defective parts(s) are not available for whatever reason, MW Manufacturers Inc. reserves the right to replace any of the defective parts with replacement parts of substantially equal quality. None of the above warranties applies to products that have not been installed per Manufacturers installation recommendations or finished properly. Products that have been altered, modified or subjected to unauthorized repair, including but not limited to, products to which films have been applied, paint applied to vinyl components or non-standard parts have been added to, shall be deemed out of warranty. None of the above warranties cover normal wear or product failure caused by accident, abuse (including the use of corrosive or abrasive products) or acts of God. The foregoing warranty does not apply to the product's normal deterioration, accidents, acts of God, fire, mishandling, acts of nature, chemical pollutants in the atmosphere, improper care, glass breakage, ripped, torn, punctured or creased screens for any cause whatsoever, vandalism, misuse, abuse, neglect, use of harmful cleaning components, installation other than as recommended by MW Manufacturers Inc. or any other cause or damage beyond the control of MW Manufacturers Inc. This warranty gives you specific legal rights and you may also have other rights that vary from state to state. Enforceability of this warranty is limited to the Original Homeowner. MW Manufacturers Inc. does not warrant any installation. MW Manufacturers Inc. reserves the right to discontinue or make changes in any of its products, including color changes in its vinyl product line. In the event the products covered by these warranties are not available, MW Manufacturers Inc. reserves the right to substitute a product or component that, in MW Manufacturers Inc.' sole discretion, is of equal quality or price. The Dealer is not authorized to change or add to this warranty. Proof of purchase must be supplied before warranty work is performed.

III. LIMITED COMMERCIAL WARRANTY

If MW Manufacturers, Inc. product is installed in a building operated as a multi-family dwelling or used for commercial purposes or rental properties, such as schools, churches, apartment complexes, cooperative housing arrangements, governmentowned structures or office buildings, all provisions of the Twinseal Vinyl Windows & Patio Doors Exclusive Limited Lifetime and Other Warranties shall apply, except that the duration of the Vinyl Components Limited Warranty will be ten (10) years, and that the duration of the Insulated Glass Limited Warranty shall be ten (10) years. All other terms and conditions of this limited warranty shall apply and shall be extended only to the original owner of the structure.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. MW MANUFACTURERS INC. EXPRESSLY EXCLUDES ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. MW MANUFACTURERS INC. EXPRESSLY EXCLUDES RESPONSIBILITY FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES. THESE EXPRESS EXCLUSIONS APPLY TO ALL SALES OF MW MANUFACTURERS INC., WHETHER INSTALLED IN RESIDENTIAL OR COMMERCIAL BUILDINGS.

HOW TO MAKE A WARRANTY CLAIM

To make a warranty claim under any of the above warranties, write to:

Field Service Department
MW Manufacturers Inc.
P.O. Box 559
Rocky Mount, VA 24151

Describe the product and nature of the product failure, include the date and place where you purchased the product. The claim must be made within 30 days after the product failure occurred. MW Manufacturers Inc. reserves the right to inspect any product that is the subject of a warranty claim before honoring the claim.

Dealer: _____

Date of Installation: _____

Property Owner: _____

Address: _____

MW MANUFACTURERS INC.
1-800-999-8888
1-540-483-0211



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